

Control Solutions, LLC. Privacy Statement

SCOPE

This Privacy Statement (“**Statement**”) governs the collection, use, disclosure, and other forms of processing of Personal Information by Control Solutions LLC and its affiliates (collectively, “**CSLLC**”, “**us**”, or “**our**”) related to our website at controls.com (“**Website**”), our mobile application (“**Application**”), as well as any associated content, features, functionality, offers, material, or services made available through the Website and Application (collectively, our “**Services**”).

By using our Services, you agree with the terms of this Privacy Statement, which is part of CSLLC’s Terms of Use. If you do not agree with this Statement, please do not use the Services or provide us with any Personal Information (as defined below). This Statement does not apply to (1) websites, software applications, and other online properties and services that do not link to this Statement; or (2) any other collection, use or disclosure of data other than via the Services. Specifically, this Statement does not apply to information collected by any third party, including through any application or content (including advertising) that may link to or be accessible from or through the Services. If you have questions regarding this Statement, please contact CSLLC via the contact information provided below.

PERSONAL INFORMATION

For purposes of this Statement, unless otherwise required by applicable law, “**Personal Information**” means any information that identifies, relates to, describes, or is reasonably capable of being associated, linked or linkable with a particular individual or household, including any information that is subject to applicable data protection laws.

WHO IS RESPONSIBLE FOR PROCESSING YOUR PERSONAL INFORMATION?

CSLLC (Control Solutions LLC, 2520 Diehl Rd, Aurora IL 60502) is the legal entity responsible for all collection and all processing of your Personal Information in connection with CSLLC’s products, services, websites and mobile applications.

CSLLC is committed to respecting and safeguarding your privacy and the security of your Personal Information you share with us.

WHY DO WE PROCESS YOUR PERSONAL INFORMATION?

When you choose to register your Personal Information, contact us, visit our websites, or apply to a job posting, we will process some Personal Information about you. We process this Personal Information for the following purposes:

1. communicate with you in a personal way or to inform you about CSLLC's products or services, consistent with your choices;
2. provide customer service, including service around the purchase of services and products, fulfill warranty obligations and product recalls for our own services and those of related companies, and to deal with any inquiries or complaints;
3. administer and fulfill your purchases of CSLLC's products including the financial and logistic handling;
4. administer your CSLLC account;
5. administer your participation in any contests, promotions, surveys or website features;
6. perform market research and improve our business, services and CSLLC's products or to develop new business, services and products;
7. perform statistical analyses and reporting;
8. providing services on the internet;
9. to communicate future promotional and marketing information including direct marketing purposes and re-targeting;
10. to aggregate and/or anonymize Personal Information in order to generate other data for our use;
11. to secure and protect our business operations, assets, services, network and information and technology resources, and to investigate, prevent and detect fraud, unauthorized access, and situations involving potential threats to the rights or safety of any person or third party.
12. to conduct tax and accounting audits and assessments of our operations, privacy, security and financial controls, risk, and compliance with legal obligations
13. to comply with our legal obligations, resolve disputes, or enforce our agreements;
14. as otherwise stated at or about the time information is collected.

COLLECTION OF PERSONAL INFORMATION

Categories of Personal Information. The Personal Information we process depends on the Services that you use and our interaction with individuals. We process the following Personal Information:

- *Name, Contact Information, and other Identifiers:* identifiers such as name, email address, and online identifier
- *Professional Information:* company name, company address, and company email address
- *User Account Information:* account activity, account username or identifier, account password
- *Device Information:* internet protocol (IP) address, web browser type, operating system version, phone carrier and manufacturer, application installations, device identifiers, mobile advertising identifiers, and push notification tokens.
- *Communications:* direct communication and web forms
- *Usage Data:* internet or other electronic network activity information including, but not limited to, browsing history, search history, time stamps, and information regarding interactions with an Internet website, application, or advertisement.
- *Social Media Information:* profile username, first and last name, contact information, profile picture, post history.
- *Geolocation information:* we generally do not seek to collect geolocation information, however we do use standard profiling tools such as Google Analytics to monitor the Services that may collect certain information related to location, such as the city or county of the device's internet connection accessing the Services.

Sources of Personal Information. We may collect Personal Information:

- *Directly from You when you use our Services:* When you use our Services, we may collect device information, usage information, and any information related to your direct communications with us.
- *Directly from You when you create an account:* When you create an account with us, we may collect additional categories of information, such as name, email address, account name, and account password, and other account information.
- *Related to Your use of Our Services:* This includes information we collect when you use our Website or Application or when you interact with us, or information we derive about you and your preferences or interests based on the Personal Information we collect and our interactions with you.

Information We Collect from You. We may collect Personal Information from you related to:

- *Registration, accounts and profiles:* When you register for an account with us, we may collect your name and email address; we may also collect any account information, such as your account username and password and account activity.
- *Marketing and Surveys:* If you sign up to receive news, updates, offers and other marketing communications from us, we may collect your name and email address. We may also collect your name, email address, and other information when you submit surveys or feedback to us. This information is only used for our own internal marketing purposes.
- *Your Communications and Requests:* When you email us, call us, or otherwise send us communications, we collect and maintain a record of your contact details, communications and our responses.
- *Device information:* When you use our Website or Application, we may collect technical details about your device, including the type of device and the processing speed of the device. We may also collect any information necessary to allow your device to use Bluetooth services.

Information We Collect or Derive About You Automatically. We may collect or derive Personal Information about your use of our Website or Application other interactions with us:

- *Website and Application:* We may use cookies, pixels, tags, log-files, and other technologies to collect information about a user from their browser or device, including, without limitation, your browser type, device type, operating system, software version, phone model, phone operating system, platform-dependent information, requested document, referring URL, date and time of your visit, clickstream data (e.g. about the pages you view, links you click and date and time stamps for your activities on our Website or Application) and the IP address associated with your transactions in the system. This information that we collect automatically may be linked with other Personal Information we have collected. For more information, see the Cookies and Tracking section below.
- *Information Collected by Cookies and Other Tracking Technologies:* We use various technologies to collect information, including cookies. Cookies are small data files stored on your hard drive or in device memory that help us improve our Services and your experience, see which areas and features of our Services are popular and count visits. For more information about cookies, and how to disable them, please see the **Cookies and Analytics** Section below.

Sensitive Personal Information. Control Solutions does not process, sell, or share personal information that is classified as sensitive information.

HOW DO WE PROCESS YOUR PERSONAL INFORMATION?

In the table below we describe the purposes for which we process data that we collect as well as the legal basis for the processing:

WAYS OF COLLECTING DATA	PERSONAL INFORMATION	PURPOSES FOR PROCESSING THE PERSONAL INFORMATION	LEGAL BASIS FOR PROCESSING
Literature Request Form	Personal Information You Provide	The above described purposes: 1, 2, 6, 7, 8, 10, 11, 12, 13, 14	Performance of a contract or legitimate interest
CSLLC account creation	Personal Information You Provide	The above described purposes: 1, 2, 4, 6, 7,8, 9, 10, 11, 12, 13, 14	Consent, legitimate interest or performance of a contract
Product Registration	Personal Information You Provide	The above described purposes: 1, 5, 6, 8, 10, 11, 12, 13, 14	Performance of a contract or legitimate interest
Attend a product promotion, event or online forum	Personal Information You Provide	The above described purposes: 1, 5, 6, 8, 10, 11, 12, 13, 14	Consent or legitimate interest
Visit our websites (cookies)	Metadata	The above described purposes: 6, 7, 8, 10, 11, 12, 13, 14	Consent or legitimate interest

Log on our websites via social media	Personal Information You Provide (please note: we never obtain access to your social media account)	The above described purposes: 1, 6, 7, 8, 11, 12, 13, 14	Consent or legitimate interest
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Our legitimate interests include: marketing, advertising, security, (crime) prevention, IT management, research and analysis of our products or services, business management, legal affairs, internal management.

If you chose to provide your Personal Information in one of the above listed ways and provide explicit consent or visit our website and accept cookies, you authorize CSLLC and its service providers to collect, store, use, disclose, and otherwise process your Personal Information in connection with the purposes as described above.

You have the right to withdraw your consent which you may have given to the processing of your Personal Information at any time by sending your withdrawal request via email to sales@controls.com. Because email communications are not always secure, please do not include sensitive information in your emails to us.

HOW DO WE SHARE OR TRANSFER YOUR PERSONAL INFORMATION?

CSLLC may share or disclose your information to the following categories of third parties and for the following reasons:

- To third-party service providers, agents or independent contractors who help us maintain our Services and provide other administrative services to us. (Specifically, these services may include website hosting, data analysis, payment processing, order fulfilment, information technology and related infrastructure provisioning, customer service, email delivery, and auditing.) These third-party service providers may also include Amazon Web Services, which helps us store your email address and account information.
- We may share your personal information in the course of any reorganization process including, but not limited to, mergers, acquisitions, and sales of all or substantially all of our assets.

- We may disclose your personal information to law enforcement, government agencies, and other related third parties, in order to comply with the law, enforce our policies, or protect our or others' rights, property or safety.

CSLLC requires the third parties with whom we share or disclose information to diligently process and protect your Personal Information.

We do not sell or share your Personal Information, nor have we done so in the past twelve months.

HOW DO WE PROTECT YOUR PERSONAL INFORMATION?

CSLLC takes reasonable and appropriate technical and organizational security measures to protect against loss or unlawful processing of Personal Information and to ensure the security of your Personal Information. This may include using secure registration forms, encryption of data and restricting access to your Personal Information. Please understand, however, that no data transmission over the Internet can be guaranteed to be 100% secure. Consequently, CSLLC cannot ensure or warrant the security of any information you transmit to us and you understand that any information that you transfer to us is done at your own risk.

If we learn of a security system breach, we may attempt to notify you electronically so that you can take appropriate protective steps. By using the Services or providing personal information to us, you agree that we can communicate with you electronically regarding security, privacy and administrative issues relating to your use of the Services. We may post a notice via our website if a security breach occurs. We may also send an email to you at the email address you have provided to us in these circumstances. Depending on where you live, you may have a legal right to receive notice of a security breach in writing.

INTERNATIONAL DATA TRANSFER

CSLLC is based in the U.S. If you choose to provide us with information, please understand that your Personal Information may be transferred to the U.S. and that we may transfer that information to our affiliates and subsidiaries or to third parties, across borders, and from your country or jurisdiction to other countries or jurisdictions around the world, where data protection and privacy laws may be less stringent than the laws of your jurisdiction.

If you are visiting from the EEA, UK, or Switzerland, please note that you are transferring your Personal Information to the U.S. and other jurisdictions which may not have the same data protection laws as the EU. We put in place appropriate operational, procedural and technical measures in order to ensure the protection of your Personal Information. In order to safeguard your Personal Information, we will only make such transfers on the basis of: (i)

an adequacy decision by the European Commission or a competent national authority, such as the UK Information Commissioner's Office, or (ii) subject to European Commission or other competent authority issued and approved standard contractual clauses.

HOW LONG DO WE RETAIN YOUR PERSONAL INFORMATION?

We retain Personal Information for as long as needed or permitted in light of the purpose(s) for which it was obtained and consistent with applicable law. The criteria used to determine our retention periods include:

- The length of time we have an ongoing relationship with you and provide our Services to you (for example, for as long as you have an account with us or continue using our Services);
- Whether there is a legal obligation to which we are subject (for example, certain laws require us to keep records of your transactions for a certain period of time before we can delete them); or
- Whether retention is advisable in light of our legal position (such as in regard to applicable statutes of limitations, litigation or regulatory investigations).

Please understand that residual copies of the personal information can be stored in locations or formats that make complete erasure extremely difficult.

COOKIES AND ANALYTICS

If you are using our Website, Application, communications (including email) and accessing or using tools, or accessing or using other Services, we, and third parties we allow, use cookies, web beacons and other similar technologies for storing information to provide you with a better, faster and safer browser experience.

A "cookie" is a small text file that a website can place on your computer's hard drive or on your mobile device's memory in order to collect information about your activities on our website. An "image tag," also known as a clear GIF or web beacon, works together with cookies and is a small image file that may be located in various areas of our website. Most browsers automatically accept cookies, but you have the option to change your browser setting to decline them.

We may use session cookies or persistent cookies. Session cookies only last for the specific duration of your visit and are deleted when you close your browser. Persistent cookies remain on your device's hard drive until you delete them or they expire. Different cookies are used to perform different functions, as explained below:

- Essential: Some cookies are essential in order to enable you to move around our Website and use its features, such as accessing secure areas of our Website. Without these cookies, we cannot enable appropriate content based on the type of device you are using.
- Analytics: We may use Google Analytics to measure how you interact with our Website and to improve your user experience. To learn more about Google Analytics privacy practices and opt-out mechanisms, please visit <https://support.google.com/analytics/answer/6004245?hl=en>.
- Targeted Advertising: We use cookies to compile information on our user's interaction with our Website. We use this information to serve ads to you based on your past visits to our Website and to show our ads on sites across the Internet.

There are several ways to manage cookies. You can control the use of cookies at the browser level by instructing your browser to accept cookies, disable cookies or notify you when receiving a new cookie. Please note that if you reject cookies, you may still use our Website, but your ability to use some features or areas of our Website may be limited. The Network Advertising Initiative also offers a means to opt-out of a number of advertising cookies. Please visit www.networkadvertising.org to learn more. Note that opting-out does not mean you will no longer receive online advertising. It does mean that the company (or companies) from which you opted-out will no longer deliver ads tailored to your preferences and usage patterns.

Most browsers collect certain information, such as your IP address, device type, screen resolution, operating system version and internet browser type and version. This information is gathered automatically and stored in log files.

HOW WE RESPOND TO DO-NOT-TRACK SIGNALS

Some browsers have a "do not track" feature that lets you tell websites that you do not want to have your online activities tracked. Certain state laws require that we indicate whether we honor "Do Not Track" settings in your browser. We adhere to the standards set out in this Statement and do not monitor or follow any Do Not Track browser requests because there is no formal "Do Not Track" standard. However, we do respond to the Global Privacy Control signal for U.S. residents, as described further under YOUR DATA RIGHTS.

YOUR DATA RIGHTS

Depending on where you live, you may have certain rights, such as to request access to or correction of your Personal Information that we hold about you. To make a request, please contact us using the information provided in the **CONTACT US** section below.

United States Residents. U.S. state data protection laws grant certain U.S. individuals data rights dependent upon their jurisdiction, including in California, Nevada, and Virginia. Though the laws differ by jurisdictions, these rights include:

- *Right to Know and to Access.* The right to request that we disclose certain information to you about our collection and use of your Personal Information over the past 12 months.
- You may also have the right to request access to Personal Information collected about you and information regarding the source of that information, the purposes for which we collect it, and the third parties and service providers with whom we share it. You may submit such a request as described below. To protect our users' Personal Information, we will verify your identity before we can act on your request.
- *Right to Portability.* The right to request that we provide a copy of the Personal Information we have collected about you, in a portable and, to the extent technically feasible, readily usable format that allows you to transmit the data to another entity without hindrance. Once we receive a request and confirm your identity, we will provide to you a copy of your data as required under the applicable data protection laws. We may provide this data to you through your account with us, or via email to the email address you have provided with your request.
- *Right to Delete.* Subject to certain exceptions, the right to request that we delete any of your Personal Information. Once we receive a request and confirm your identity, we will review your request to see if an exception allowing us to retain the information applies. We will delete or de-identify Personal Information not subject to one of these exceptions from our records and will direct our service providers to take similar action.
- *Right to Correct.* Subject to certain exceptions, the right to request that we correct inaccurate Personal Information that we have collected about you. Once we receive your request and confirm your identity, we will review your request, taking into account the nature of the Personal Information and the purposes of the processing of the Personal Information to see if we can correct the data. We may also request additional information showing that the information you want to correct is inaccurate.
- *Right to Object and Restrict.* Subject to certain exceptions, the right to object to and restrict the processing of your Personal Information. As described under the Universal Opt-Out right below, you may object to (and opt-out of) direct marketing. You may restrict or limit the way we use your information, such as when you contest the accuracy of the Personal Information, you believe our processing to be unlawful, but don't want us to delete it, or we no longer need the information for the original purpose for which we collected it but must retain it for a legal purpose. You may submit such requests by contacting us, and we may request additional information to verify your identity.

- *Right to Universal Opt Out.* You may limit certain ways we use and disclose your Personal Information (also called “opting-out” or a “request to opt out”). You may opt-out of the sharing of your Personal Information for targeted advertising purposes, the disclosure of your sensitive Personal Information, the use of your Personal Information for building a profile about you, the use of your Personal Information to make guesses or inferences about your characteristics, attributes, or behaviors.
- *Opt-out of Sales and/or Sharing.* Like many companies, we use services that help deliver interest-based ads to you as described above. The California Consumer Privacy Act (“CCPA”) may classify our use of some of these services as “sharing” your Personal Information with the advertising partners that provide the services. You can opt-out of the “sharing” of your Personal Information by contacting us using the information provided in the **Contact Us** section below. In addition, if you are a visitor from California and have enabled a recognized opt-out mechanism on your browser, device, or platform, you will automatically be opted out of any “sharings” when you interact with our Services. Please go here to learn more about enabling one such preference signal, the Global Privacy Control: <https://globalprivacycontrol.org/#download>. We do not “sell” personal information under the CCPA. We do not knowingly sell or share the Personal Information of individuals under 16 years of age.
- *Withdraw Consent.* You may withdraw your consent to our data privacy practices at any time by contacting us.
- *Non-Discrimination.* We will not discriminate against you for exercising any of your data privacy rights.
- *Exercising Your Rights.* To exercise your rights described above, please submit a request by:

If you would like to exercise your rights as described above, or if you would like to request to receive an electronic copy of your Personal Information for purposes of transmitting it to another company (to the extent these rights are provided to you by applicable law), you may contact us via sales@controls.com. We will respond to your request consistent with applicable law.

In your request, please make as clear as possible what Personal Information your request relates to. Only you, or someone legally authorized to act on your behalf, may make a request to know or delete related to your Personal Information. You may also make a request to know or delete on behalf of your child.

Certain data protection laws limit the ability to make a request to know to twice within a 12-month period, and allow us to charge a reasonable fee for responding to numerous requests from the same user. We cannot respond to your request or provide you with Personal

Information if we cannot verify your identity or authority to make the request and confirm the Personal Information relates to you. We will try to comply with your request as soon as reasonably practicable and in any event within any applicable legally required timeframes.

You do not need to create an account with us to submit a request to know or delete. However, we do consider requests made through your password protected account sufficiently verified when the request relates to Personal Information associated with that specific account.

We will only use Personal Information provided in the request to verify the requestor's identity or authority to make it.

California Residents

- *Right to Opt-Out of Closing of Sale or Sharing of Personal Information.* We do not sell or share your Personal Information with third parties, as those terms are defined under the California law.
- *California Shine the Light.* Where applicable, California Civil Code Section 1798.83 allows California residents to request certain information regarding our disclosure of Personal Information to third parties for their direct marketing purposes. To make such a request please contact us using the information provided in the **CONTACT US** section below.
- *California's Online Eraser Law.* If you are a California resident who is under 18 years old and are a registered user of our Website or Application, you may request and obtain removal of content or information that you have posted. A request to remove content or information posted by you does not ensure or require complete or comprehensive removal of such content or information from our databases (for example, content that has been reposted by another user may not be removable).

Colorado, Connecticut, and Virginia Residents

- *Right to Opt-Out.* You have the right to opt out of the processing of the Personal Information for purposes of (i) targeted advertising, (ii) the sale of Personal Information, or (iii) profiling in furtherance of decisions that produce legal or similarly significant effects concerning the consumer. We do not process your Personal Information for (i) targeted advertising, (ii) the sale of Personal Information, or (iii) profiling in furtherance of decisions that produce legal or similarly significant effects concerning the consumer.
- *Right to Appeal.* If you make a request to exercise any of the above data access rights and we are unable to comply with your request, you may request to appeal our decision. To appeal any data privacy request decision, please contact us by emailing sales@controls.com with the subject line "Data Access Request Appeal." If after you complete the appeal process with us, you are still unsatisfied with our response, you may

contact your Attorney General to file a complaint. Below are the contact information for the appropriate entity where you can inquire about filing an appeal:

Virginia Residents:
Office of the Attorney General
202 North 9th Street
Richmond, Virginia 23219
Phone: (804) 786-2071
<https://www.oag.state.va.us/>

Colorado Residents:
Office of the Attorney General
Colorado Department of Law
Ralph L. Carr Judicial Building
1300 Broadway, 10th Floor
Denver, CO 80203
(720) 508-6000
<https://coag.gov/>

Nevada Residents

- If you are a resident of Nevada, you have the right to opt-out of the sale of certain Personal Information to third parties who intend to license or sell that Personal Information. You can exercise this right by contacting us at sales@controls.com with the subject line “Nevada Do Not Sell Request” and providing us with your name and the email address associated with your account. Please note that we do not currently sell your Personal Information as sales are defined in Nevada Revised Statutes Chapter 603A. If you have any questions, please contact us as set forth below.

Utah Residents

If you are a resident of Utah, you have the right to opt out of the processing of the Personal Information for purposes of (i) targeted advertising and (ii) the sale of Personal Information. We do not process your Personal Information for (i) targeted advertising or (ii) the sale of Personal Information.

CHANGES TO YOUR INFORMATION

It is important that the Personal Information we hold about you is accurate and current. Please keep us informed as soon as possible if your Personal Information changes or is inaccurate during your relationship with us by using the contact details set out below.

COLLECTION AND USE OF INFORMATION FROM CHILDREN

Our Services are not intended for children under the age of 18. We do not knowingly collect Personal Information from children, and none of our Services are designed to attract children. In the event that we learn that a person under the age of 18 has provided Personal Information to us, we will delete such Personal Information as soon as possible.

If you have concerns over the collection of children's Personal Information on our Services, please contact us at the information provided in the **Contact Us** section below. Although our Services are not directed to children under the age of 18, if your child uses our Services and you wish to review or delete your child's Personal Information, you may so request by contacting us at the location or email address set forth below in the **Contact Us** section.

OPT-OUT

We provide you the opportunity to opt-out of marketing communications by clicking the "unsubscribe" link in email communications or by contacting us using the contact information provided below. We will endeavor to process your request as soon as possible in accordance with applicable law, but please be aware that in some circumstances you may receive a few more messages until the unsubscribe is processed. Additionally, we may send you information regarding our Services, such as information about changes to our policies and other notices and disclosures required by law. Generally, users cannot opt-out of these communications, but they will be primarily informative in nature, rather than promotional.

THIRD-PARTY LINKS

Our Website and Application contain links to other sites such as third-party online retailers, advertisers, or unrelated sites that we may link to or web sites that link to our website. When you click on one of these links, you will be transferred out of our Website or Application and connected to the website of the organization or company that maintains that website.

These websites may collect Personal Information directly from you. The information policies and practices of these unrelated parties are not covered by this Statement. Even if an affiliation exists between us and a third-party website, we do not control the privacy policies of third parties even if we may provide hyperlinks or other access to their websites. We are not responsible or liable for their independent policies and practices. Please review their privacy policies and practices. It is your responsibility to review them and decide if you are satisfied with their protections.

CONTACT, QUESTIONS, FEEDBACK AND DATA PROTECTION OFFICER

If you have any questions about this Privacy Statement, please contact us at sales@controls.com. You have the right to lodge a complaint with a data protection authority for your country or region or where an alleged infringement of applicable data protection law occurs.

POLICY CHANGES

We may change this Privacy Statement from time to time, and any changes may apply to any Personal Information that we already hold about you, as well as any new Personal Information collected after the Statement is modified. Any changes will become effective when we post the revised Privacy Statement. If necessary, we will inform you when a change occurs. If you continue to access or use our Services after this Statement is updated, you acknowledge your acceptance of the updated Statement. This Statement was last revised on 23 May 2023.

PRIVACY NOTICE ADDENDUM FOR CALIFORNIA RESIDENTS

Pursuant to the California Consumer Privacy Act of 2018 (“CCPA”), we hereby provide additional details regarding the categories of Personal Information* about California residents that we have collected or disclosed within the preceding 12 months. *Personal Information” as defined in Section 1798.140 of the CCPA means information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household.

WE HAVE COLLECTED THE FOLLOWING:

- Identifiers, such as name, contact information, online identifiers, and government-issued ID numbers;
- Personal information, as defined in the California customer records law, such as name, contact information, signature, payment card number, insurance information, education information, employment information, and government-issued ID numbers;
- Commercial information, such as transaction information and purchase history;
- Internet or network activity information, such as browsing history and interactions with our website;
- Geolocation data, such as device location and IP location;
- Audio, electronic, visual, and similar information, such as call and video recordings;

- Professional or employment-related information, such as work history and prior employer; and
- Inferences drawn from any of the Personal Information listed above to create a profile/summary about, for example, an individual's preferences and characteristics.

As described above, we collect this Personal Information from you and from other categories of sources: publicly available databases, joint marketing partners and OEMs when they share the information with us. Also as described above, we may use this Personal Information to operate, manage, and maintain our business, to provide our products and services, and to accomplish our business purposes and objectives, including, for example, using Personal Information to: develop, improve, repair, and maintain our products and services; personalize, advertise, and market our products and services; conduct research, analytics, and data analysis; maintain our facilities and infrastructure; undertake quality and safety assurance measures; conduct risk and security control and monitoring; detect and prevent fraud; perform identity verification; perform accounting, audit, and other internal functions, such as internal investigations; comply with law, legal process, and internal policies; maintain records; and exercise and defend legal claims.

WE DISCLOSED THE FOLLOWING PERSONAL INFORMATION TO THIRD PARTIES FOR OUR OPERATIONAL BUSINESS PURPOSES:

- Identifiers, such as name, contact information, online identifiers, and government-issued ID numbers;
- Personal information, as defined in the California customer records law, such as name, contact information, signature, payment card number, medical information, insurance information, education information, employment information, and government-issued ID numbers;
- Commercial information, such as transaction information and purchase history;
- Internet or network activity information, such as browsing history and interactions with our website;
- Geolocation data, such as device location and IP location;
- Audio, electronic, visual, similar information, such as call and video recordings;
- Professional or employment-related information, such as work history and prior employer; and
- Inferences drawn from any of the Personal Information listed above to create a profile/summary about, for example, an individual's preferences and characteristics.

We share Personal Information with our affiliates, service providers, third-party sponsors of sweepstakes, contests, and similar promotions, and our business partners. For purposes of this Privacy Statement, "sold" or "sale" means the disclosure of Personal Information for monetary or other valuable consideration but does not include, for example, the transfer of Personal Information as an asset that is part of a merger, bankruptcy, or other disposition of all or any portion of our business.

WE HAVE NOT “SOLD” PERSONAL INFORMATION FOR PURPOSES OF THE CCPA.
CALIFORNIA RESIDENTS MAY REQUEST THAT WE:

- Disclose the following information covering the 12 months preceding their request:
 - The categories of Personal Information we collected about you and the categories of sources from which we collected such Personal Information;
 - The specific pieces of Personal Information we collected about you;
 - The business or commercial purpose for collecting Personal Information about you; and
 - The categories of Personal Information about you that we otherwise shared or disclosed, and the categories of third parties with whom we shared or to whom we disclosed such Personal Information (if applicable).
- Delete Personal Information we collected from you. To make a request for the disclosures or deletion described above, please contact us in accordance with the “Contact Us” section below. We will respond to your request consistent with applicable law.

You have the right to be free from unlawful discrimination for exercising your rights under the CCPA.

CONTACT US - INFORMATION FOR CALIFORNIA RESIDENTS

If You Have Any Questions, Comments or Concerns About Our Privacy Practices or This Statement, Please Contact Us Via Toll Free Number or Email.

PHONE (Toll Free): 630.806.7062

EMAIL: sales@controls.com